

Community Participation From The Perspective Of Epidemic Situation

——Take Community M In City Z As An Example

Hanxu Wei, Meixue Huang, Fuqing Wang

China Agricultural University Yantai City, Shandong Province, 264670, China

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Abstract: With the outbreak of new coronavirus in early 2020, Present Xi stressed that "the community is the key line of defense for the epidemic situation." Taking community M in city Z as a case, this paper explores the participation in community epidemic prevention from four aspects: policy makers, volunteers, individual businesses and residents, and then summarizes three influencing factors of community participation. Finally, according to the three factors, the paper puts forward relevant suggestions for more effective promotion of community participation in epidemic prevention.

I. Epidemic Prevention With Community Participation

1. Policy Makers

After the outbreak of the epidemic, neighborhood committee in community M and the grassroots Party organization immediately call on the staff of residents' committee, property management and angel volunteers for a meeting, to discuss and formulate the epidemic prevention plan. Under the guidance of the Party group, the committee divided the community into several units according to the division standards of residential area and business area, and adopted the network management mode. At last, relevant policies such as "Eight regulations on epidemic control in community M" were issued at the meeting.

Table 1. Documents issued by community meeting

Name	Introduction
Eight regulations on epidemic control in community M	The programmatic document during the period of epidemic prevention. It stipulates 8 general strategies such as closed management for community.
Requirements of volunteer recruitment	The responsibilities and task requirements of each post of volunteer service are specified in detail.
Responsibility list for Grid management	Under the grid management mode, the work and responsibility of each grid manager are specified.
Incentive measures for voluntary service	It stipulates the reward for voluntary service and residents' participation in related activities
Responsibilities list of organizations in community during the epidemic	During the period of epidemic prevention and control, the tasks and responsibility of organizations in the community, including committees, public institutions and civil group, were stipulated

2. Community Volunteers

On January 29, M neighborhood committee issued the "volunteer recruitment" through telephone, wechat, mobile speakers and other forms. In the first round of recruitment, more than 400 volunteers signed up.

The committee and the Party group made a detailed "against virus" duty table by

comprehensively considering each factors like the number of volunteers, age structure, time requirements. Each volunteers need to sign in 10 minutes in advance according to the “the anti epidemic duty list” publicized in wechat group and each Volunteer position.

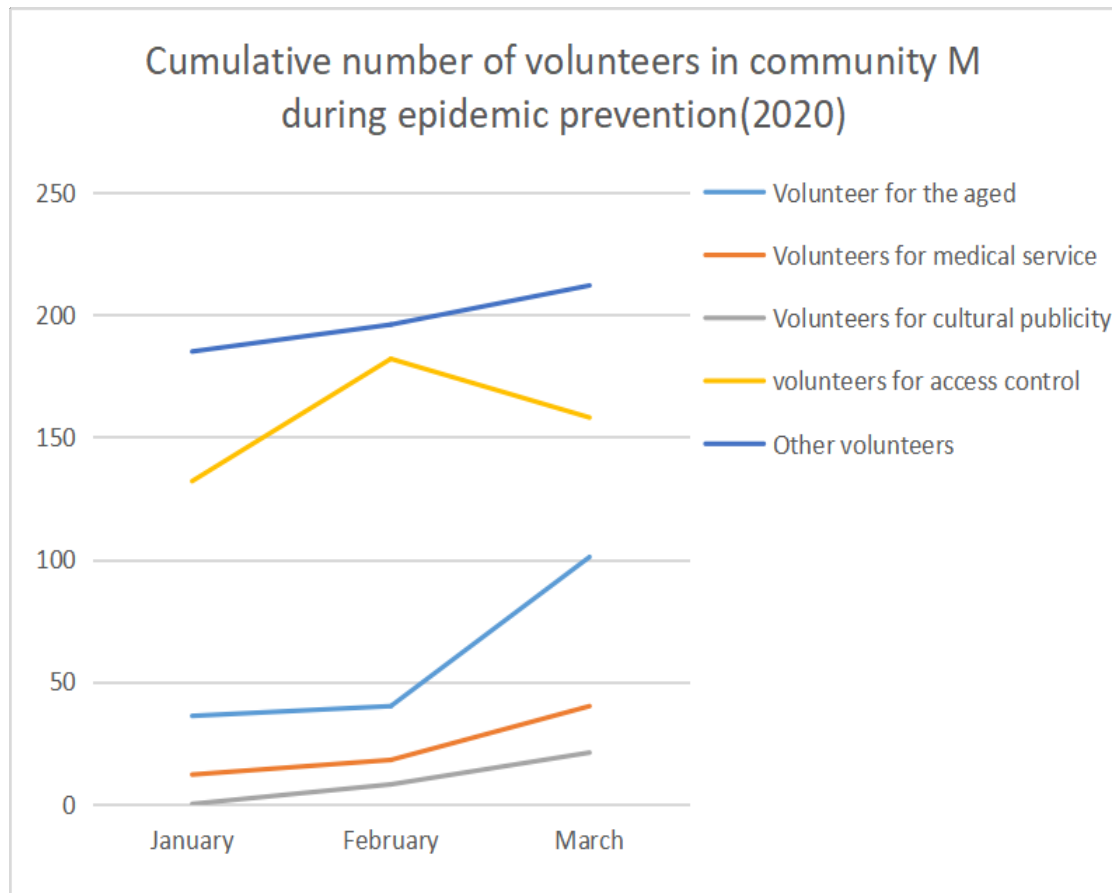


Figure 1.Number of community volunteers

(The source of data:Statistics of volunteers in community M)

In addition to 400 resident volunteers, the local non-profit organization "angel volunteer" in the community mobilized its volunteers in the community to participate in the epidemic prevention.

3. Participation Of Residents

During the epidemic period, according to the travel restriction policies, the majority of residents in the community strictly followed the relevant requirements: each household registered to get a pass card. In addition to working, each person could travel at most twice a week. At the same time, the committee requires that a chief should be selected for each building in the residential area, who is responsible for collecting the travel records, body temperature information every day and make records.

In addition, most of residents actively followed the "building a beautiful family" and "anti epidemic situation and health protection" activities mobilized by the committee to clean up the rooms and corridors, in order to build a family defense line for the prevention of the epidemic.

4. Cooperation Of Individual Businesses

There are 5 commercial streets and some neighborhood commercial organizations in the community, and the number of individual businesses is huge. During the epidemic period, a large number of individual businesses covering catering, stationery, daily necessities, car washing, hairdressing in the community spontaneously set up a "caring organization". They reached cooperation with the committee to provide low-price products for "Beautiful Families". The discount service has encouraged the majority of families to actively participate in the "Building a

beautiful family" activities.

II. Influencing Factors Of Community Participation

1. Consciousness Of Community Identity

The consciousness of community identity reflects the residents' recognition of community environment, service, construction, and the emotional connection between residents and community. The effect of consciousness on community participation in epidemic prevention is manifested in two aspects: driving force and strengthening force.

As far as the driving force is concerned, the consciousness is the basis of community participation. First of all, the residents have strong feelings for the community and strong dependence on the social relations in the community, so that they can extend their subjective emotional driving force to the sense of responsibility, then to actively participate in the work of community epidemic prevention. Secondly, the committee is not a management organization with administrative force, its authority comes from the entrustment of community public power. Therefore, the relevant policies issued by the committee under the epidemic situation can be strictly observed in only when the residents are fully recognized.

In terms of the strengthening force, community participation strengthens the consciousness of community identity. With the actively participation of residents, the community epidemic prevention system and the community epidemic situation has always maintained a good state. This sense of value of "I am a part of it" enables the residents to change the "Atomization" state into a "Organism" state, which further strengthen the consciousness of community identity.

2. The guiding role of neighborhood committee

From the first part of the status, we can see that the committee plays a leading role in community participation, guiding the identity into the behavior of participation. The role of the committee can be summarized into three aspects.

First of all, the committee provides channels for people to participate in public affairs management. In the early stage of the epidemic situation, the committee in M community organized a meeting at the first time, providing channels for residents and other members to attend the formulation of policy making for epidemic prevention. Secondly, the committee guides the residents to participate in community governance through certain reward methods. In the process of epidemic prevention and control, committee M guides the residents through spiritual awards(commendation of volunteers and advanced models), and material awards (giving discount services to the "most beautiful families"). Therefore, even for the community with weak sense of identity, way of reward can make up for the lack of subjective emotional driving force to a certain extent. Finally, committee can arouses the consciousness of identity by making reasonable public policies. As mentioned above, the policies and requirements issued by the committee can be strictly observed only when they are fully recognized by the residents. Under the epidemic situation, committee M takes every factors into account to develop a more reasonable and scientific duty table, which enables the volunteers to obey.

3. Promotion of "Small Group" In Community

"Small group" is defined as a temporary group with common interests. When their pursuit of interests is conducive to the realization of public interests, it will have positive significance for community public affairs management. In community M, the personal businesses formed a "caring organization" to provide discount service, which, believed by committee, can not only promote the business, but also can be seen as a reward to encourage the resident participating in epidemic prevention.

III. More effective promotion of community participation in epidemic prevention

1. Shaping the role of residents by community spiritual culture

In order to enhance the identity of community, the role of residents should be changed first.

Firstly, encourage the residents to participate in voluntary, so that the sense of ownership can be enhanced and the connection between the community volunteer spirit and personal values can be built. Secondly, by creating the interaction of relations, people can pick up the skills of democratic participation in civil group, which accumulate social capital such as trust and mutual benefit. Moreover, it is necessary to cultivate the residents' autonomy ability and habits. Enhance the residents' awareness of the rights with publicity and education, broaden the approach to community affairs management and give them more democratic rights, so as to improve the participation of community governance.

2. Providing more channels for residents to participate in the formulation of policy

Management agencies in community should be able to accurately understand the actual needs of residents when formulating policies. Therefore, they should fully grasp the public preference information by public democratic participation, and make scientific choices. In order to ensure the standardization, it is necessary to formulate clear procedures to stipulate the contents and the channels. At the same time, they should simplify the procedure of democratic participation to ensure the efficiency and universality. It not only provides a channel for residents to participate in community governance, but also avoids and reduces mistakes in policy decision.

3. Strengthen the construction of community organization and build the community of interests

Community party organizations should play a leading and exemplary vanguard role in the process of community governance. In addition, it is necessary to courage the establishment of civil organizations, like local volunteer group, business alliances and strata council, to form a discourse power in community management, which can cultivate harmonious interpersonal relations by finding out the focus of the contradictions and solving the interest differences between residents. Only in this way can we seek the long-term development of the community

Conclusion

Efficient community self-government needs residents with high-level community participation, which not only requires community management institutions to build channels conducive to people, but also needs residents to have strong consciousness of identity. Therefore, the community should shape the role with the core spiritual culture, provide more approaches of policy decision-making for public, and strengthen the construction of civil organizations. In conclusion, to improve the level of residents' participation in community governance, lots of efforts remains to be done from the aspect of managers and residents' awareness.

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